

Terms & Conditions

TERMS & CONDITIONS

Last Updated: October 2025

Welcome to Lesouro Limited ("we", "our", "us"). By accessing or using our website (<https://lesouroresort.com>)

or making any bookings with us, you agree to be bound by these Terms & Conditions ("Terms").

If you do not agree, you must stop using our Services immediately.

1. Eligibility

You must be at least 18 years old to make reservations or purchases.

2. Reservations & Bookings

All bookings are subject to availability. We reserve the right to accept or decline any reservation.

3. Payments

All services must be paid for using the accepted payment methods on our website.

4. Cancellation & Refunds

Cancellations and refunds are governed by our Refund & Cancellation Policy.

5. Tourism Activity Risks

Participation in tourism activities involves inherent risks. Guests voluntarily assume responsibility for personal safety and belongings.

6. Restaurant Services & Allergens

Customers must notify us of any allergies prior to dining. We cannot guarantee allergen-free meals.

7. Conduct of Guests

Guests must behave responsibly and follow staff instructions. We may remove guests for misconduct.

8. Intellectual Property

All website content is protected. Unauthorized copying or distribution is prohibited.

9. Limitation of Liability

We are not liable for indirect or consequential losses. Our maximum liability is limited to the amount paid for the applicable service.

10. Privacy & Data Protection

Use of our website is also governed by our Privacy Policy.

11. Governing Law

These Terms are governed by the laws of Kenya.

Contact Information:

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