

# Refund & Cancellation Policy

## REFUND & CANCELLATION POLICY

Last Updated: October 2025

This policy applies to all bookings made with Lesouro Limited.

### 1. Restaurant Reservations

Refund permitted with minimum 48 hours cancellation notice.

### 2. Tourism Bookings

Refund permitted with minimum 7 days cancellation notice.

### 3. No Show Policy

No refunds will be provided if guests fail to attend a scheduled service.

### 4. Force Majeure

We may cancel bookings due to unavoidable circumstances. A refund or rescheduling will be offered.

### 5. Refund Processing

Approved refunds are processed through the original payment method.

Contact:

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