

# Privacy Policy

## PRIVACY POLICY

Last Updated: October 2025

Lesouro Limited respects and protects your privacy. This Privacy Policy explains how we collect, use, protect, and share your personal information in compliance with the Kenya Data Protection Act and relevant standards.

### 1. Information We Collect

We may collect personal data such as your:

- Name, contact details
- Payment information
- Booking details
- Device and browsing data

### 2. Legal Basis of Processing

Data is processed to fulfill services, comply with law, and improve user experience.

### 3. How We Use Your Information

To manage bookings, communicate with you, process payments, and ensure customer safety.

### 4. Cookies & Tracking Technologies

Our website uses cookies to enhance browsing and analyze traffic.

### 5. Data Retention

We retain information only as long as necessary for legitimate business or legal purposes.

### 6. Third-Party Sharing

We share data with payment processors and booking partners only when required to provide services.

### 7. Your Rights

You may request access, correction, or deletion of your data as permitted by Kenya law.

### 8. Security

We apply organizational and technical safeguards, but no system is 100% secure.

### 9. Contact Information

Email: sheikmansour33@gmail.com

Phone: 0704675064

Address: P.O. Box 3079-60200, Meru Nanyuki Highway, Ntugi, Kenya